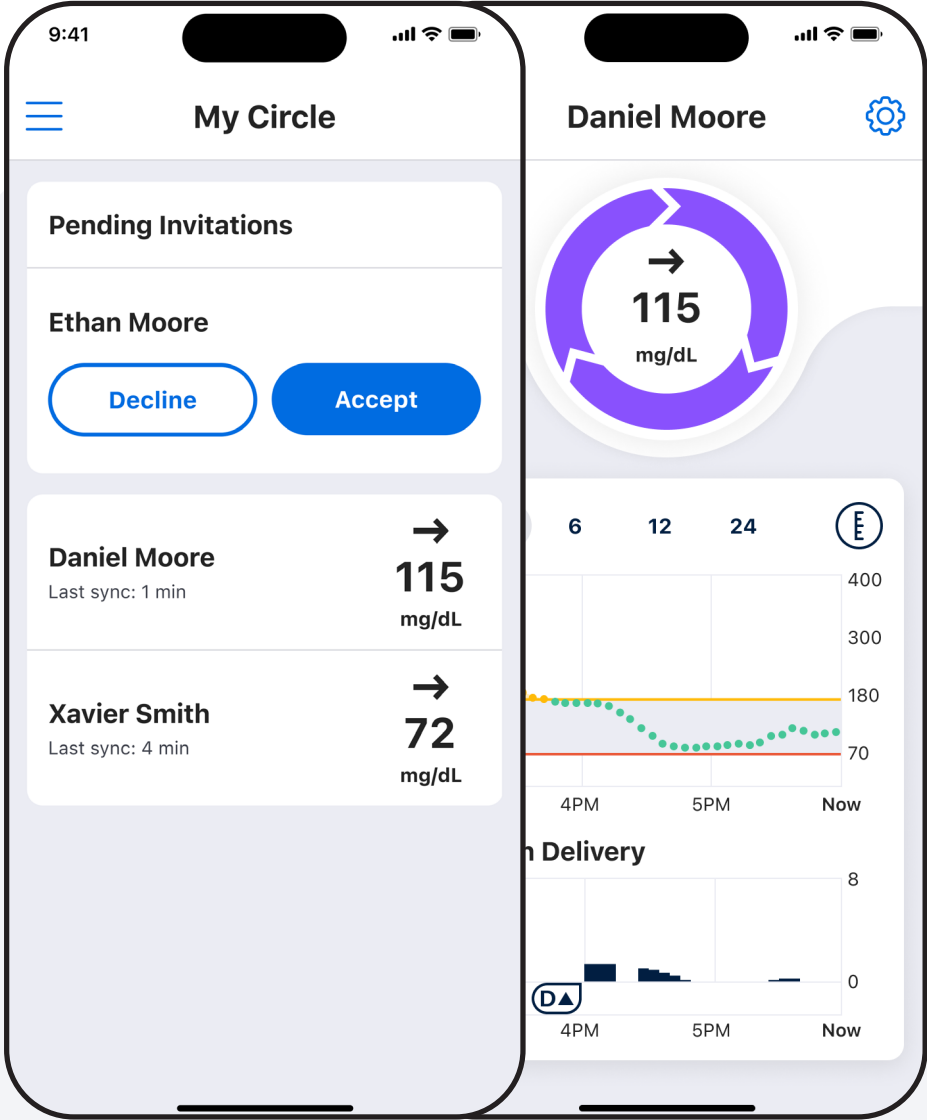


# Bionic Circle App User Guide



# Welcome to the Beta Bionics family!

This user guide provides the basic steps to get you started using the Bionic Circle App. The Bionic Circle App is a secure, user-friendly mobile app that allows you to monitor family or friend's glucose remotely with shared information including:

- Current glucose and trend.
- Graph of CGM and insulin data.
- Notifications such as Urgent Low, Urgent Low Soon, Low, and High Glucose.

Read and follow the instructions in this user guide before you start to use the Bionic Circle App. This device is not intended to replace self-monitoring practices as advised by a physician.

Need any help? Contact your healthcare provider or contact our Beta Bionics Customer Care team 1-855-745-3800, Option 1.

**Date of Issuance:** 2024-09-18

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# 1. Important User Information

Wireless communication from the Bionic Circle App to the cloud requires a compatible phone and an internet or wireless data connection. Communication with the cloud may not take place in real time and should not be relied upon by healthcare providers or caregivers for remote patient monitoring. Standard carrier data rates may apply.

The instructions within this user guide are applicable above and beyond any recommendations made by the manufacturer of the mobile device on which the Bionic Circle App is installed.

For a list of supported smartphones and operating systems, or additional information about the Bionic Circle App, visit [betabionics.com](http://betabionics.com).

## Warnings & Cautions

**WARNING:** Dosing decisions should not be made based on this device. Users should follow instructions on the iLet Bionic Pancreas System.

**CAUTION:** The Bionic Circle App is compatible with the iOS platform.

**CAUTION:** Do not install apps on your smartphone from untrusted sources. These apps may contain malware that may impact use of the Bionic Circle App. Install apps only from trusted sources (i.e. Apple App store). If you do not know what an App is, do not install it, regardless of the source. It is not advised to install any app from a source other than the Apple App Store on your smartphone that is running the Bionic Circle App. Doing so may put you at risk of unintentionally installing malware on your device.

**CAUTION:** It is recommended to set up a passcode to protect your mobile device from unauthorized access.

**CAUTION:** Malware, or “malicious software” from unknown third-parties, is designed to damage your device and/or read your private information. Unknown Apps and unknown downloads are the most common method for spreading malware. Malware could prevent the Bionic Circle App from functioning as intended.

**CAUTION:** If you believe you may have an App installed from a third-party source, take steps to delete that App. If you believe you may have malware on your device, discontinue use of your Bionic Circle App, and contact Beta Bionics customer service.

## 2. Getting Started

### Step 1. Download the Bionic Circle App

To download your app, visit the app store on your smartphone and search for the Bionic Circle App.

### Step 2. Create a Bionic Circle App account

- You will need to create an account to log in. Fill out the fields with your information, then verify your account.

### Step 3. Log in to Your Account

- Type in your email and password to log in.

### Step 4. Accept Invitations

- Accept pending invitations to start following iLet users (Figure B).

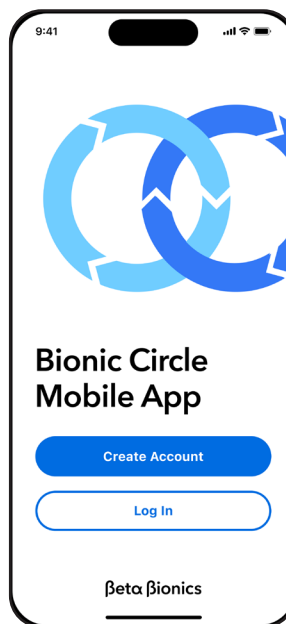


Figure A

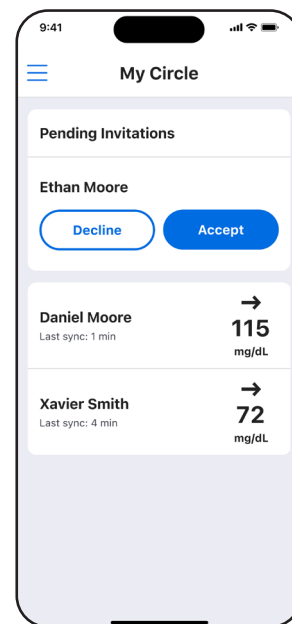


Figure B

## 3. Home

Once you've accepted an invitation, you can see real time data from the iLet device of the person you're following (Figure C).

**A. Bionic circle** - current glucose and trend.

**B. Charts** - past 24 hours of CGM and insulin dosing. You can change between 3, 6, 12 and 24 hours views, and change the axis of your CGM chart between 300, 350 and 400 mg/dL.

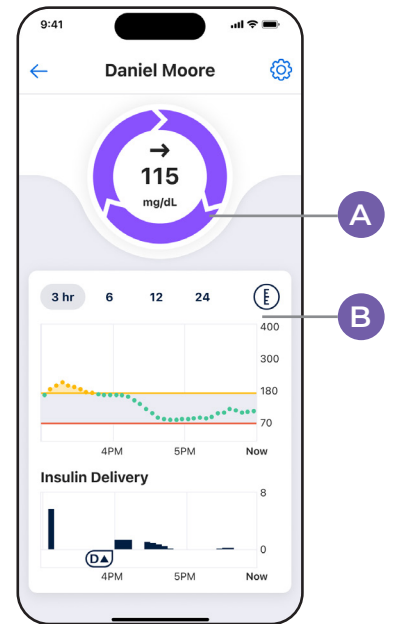


Figure C

## 4. Customize Alerts

You can personalize notification settings for different types of glucose alerts.

- Tap on the Gear icon in the upper right (Figure C).
- Tap on a notification to customize it (Figure D).
- Toggle to turn notifications **On or Off** (Figure E).
- Modify the sound that plays when a notification occurs (Figure E).
- Set notifications to be **Critical Alerts**. This will allow them to bypass your smartphone's mute switch, focus and do not disturb settings to generate an audible notification (Figure E).

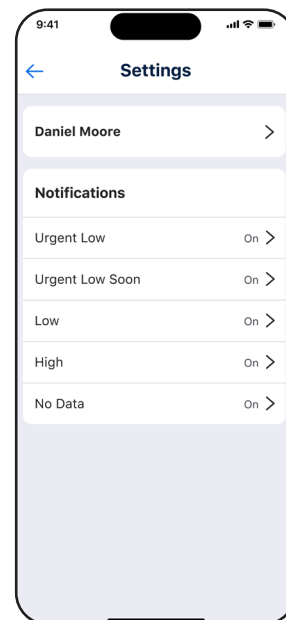


Figure D

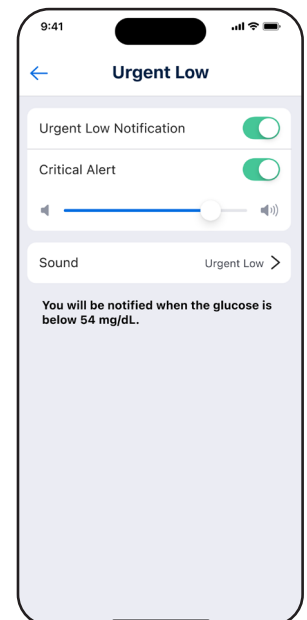


Figure E

## 5. Tips and Troubleshooting

Check your phone and operating system compatibility online at [www.betabionics.com/support/compatibility](http://www.betabionics.com/support/compatibility).

### Unable to log in

- Have you created an account?
  - You will need to have an account in order to log in.
- Forgot your password?
  - Tap on the **Forgot password** button to troubleshoot.

### Connectivity

- Not receiving data?
  - Check to make sure that your phone has an internet connection.
  - The person you are following may have paused sharing of data with you.

### Other Errors

- Many issues can be resolved by quitting and restarting the Bionic Circle App. You can always contact Beta Bionics customer support for assistance.

## 6. Policies

### Data Integrity

Multiple steps and precautions are taken to ensure that the Bionic Circle App only reports data that is accurate. Cyclic redundancy checks are done at various points in transferring data. The use of checksums and other algorithms help ensure data is reported accurately.

# Beta Bionics

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